



Resources for BC PKU Patients - Assistance with Travel Costs

Has traveling to clinic appointments ever been a strain for you financially? If so, you are not alone.

We have compiled this list of resources so that any BC PKU families who have trouble with the cost of traveling to clinic know where to turn for assistance.

Summary of Programs

BC Family Residence Program (for BCCH patients only)

- Accommodation assistance to enable families to stay together when their child requires medical care at BC Children's Hospital, plus enhanced ground transportation for children and air transportation for patients of all ages
- Contact: 1-866-496-6946

Hope Air

- Helps arrange free flights for patients and escorts (if needed) through a variety of airlines. This program is income-tested.
- Contact: 1-877-346-4673

Health Connections

- a regional travel assistance program that offers subsidized transportation options to help defray costs for rural residents who must travel to obtain non-emergency medical care outside their home communities.
- Northern 1-888-647-4997
- Vancouver Island 1-250-338-0196
- Interior http://www.busonline.ca/health_connections/

Shriners Care Cruiser

- Provides transportation for child patients and their caregivers at no charge from several cities outside the Lower Mainland
- Contact: 1-800-661-KIDS or <http://www.shriners.bc.ca/bus/index.shtml>

TAP (Travel Assistance Program)

- Designed to alleviate some of the transportation costs for eligible B.C. residents who must travel within the province for non-emergency medical specialist services not available in their own community. TAP is coordinated by the Ministry of Health and the transportation partners who agree to waive or discount their regular fees.
- Application forms must be ordered by a nurse or doctor with their MSP Practitioner Number
- For more information: <http://www.health.gov.bc.ca/tapbc/index.html>

Adults PKU patients who need assistance or more information can contact:

CIBC Centre for Patients & Families
Vancouver General Hospital

855 W. 12th Ave.,

Jim Pattison Pavilion, Room 1861

[Main floor behind the information desk]

Vancouver, BC, V5Z 1M9

Tel: 604.875.5887

Fax: 604.875.5581

Email: centreforpatients@vch.ca

<http://centreforpatients.vch.ca>

Families of child PKU patients who need assistance or more information can contact:

Anna Van Tol

Family Support Coordinator

BC Children's Hospital

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Vancouver, BC, V6H 3V4

Tel: 604-875-2345 Local 7037

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